

HOLY REDEEMER CREDIT UNION LIMITED

2015 Annual Report



71 Years of Service

www.hrcubelize.org

hrcu@btl.net



Board of Directors



Fred Smith (President)
Serving since 1987



Jane E. Usher
Serving since 1952



Oscar Riveroll
Serving since 1998



Feliz Reyes
Serving since 2007



Kathlyn Tillett
Serving since 2012

Credit Committee



Marion Marsden (Chairperson)
Serving since 1978



Eleanor Gillett
Serving since 2008



Carol Babb
Serving since 2007

Supervisory Committee



Reynaldo Burgos (Chairperson)
Serving since 2013



Marnix Perez
Serving since 2014



Nigel Ebanks
Serving since 2015

Annual General Meeting

Business Agenda

Holy
Redeemer
Credit
Union
Limited

1. **MEETING CALLED TO ORDER BY PRESIDENT**
2. **OPENING PRAYER** (See inside back cover of booklet)
3. **ROLL CALL** (Member-owners in attendance)
4. **APPROVAL OF MINUTES** (Annual General Meeting 2014)
 - a. Matters arising from Minutes
 - b. Confirmation of Minutes
5. **REPORTS**
 - a. Board of Directors
 - b. Credit Committee
 - c. Treasurer's Report (Balance Sheet with Accounts)
 - d. Burial Scheme Program Report
 - e. Supervisory Committee
6. **DISCUSSION AND ACCEPTANCE OF REPORTS**
(Declaration of Dividends and Rebates)
7. **CHAIRPERSON'S REMARKS**
8. **ELECTION OF OFFICERS:**

Board of Directors	-	2 Vacancies
Credit Committee	-	1 Vacancy
Supervisory Committee	-	3 Vacancies
9. **NEW BUSINESS**
 - a. Confirmation of External Auditors
10. **ADJOURNMENT OF BUSINESS MEETING**
 - a. HRCU Special AGM Raffle



Saturday, April 25th, 2015 - S.J.C. Gymnasium
3:00 p.m. Sharp



MINUTES OF HOLY REDEEMER CREDIT UNION LIMITED 70th ANNUAL GENERAL MEETING

Held on Saturday, 26th April 2014
Saint John's College Gymnasium
Belize City

Present

Mr. Karl H. Menzies	- President, Board of Directors
Mr. Fred Smith	- Vice-President, Board of Directors
Dr. Jane Usher	- Director Emeritus, Treasurer, Board of Directors
Mr. Oscar Riveroll	- Secretary, Board of Directors
Ms. Kathlyn Tillett	- Director, Board of Directors
Ms. Marion Marsden	- Chairperson, Credit Committee
Dr. Carol Babb	- Member, Credit Committee
Ms. Eleanor Gillett	- Member, Credit Committee
Mr. Feliz Reyes	- Chairperson, Supervisory Committee
Mr. Reynaldo Burgos	- Member, Supervisory Committee

Absent

Mr. Ivan Tesucum	- Member, Supervisory Committee
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Member-owners in attendance: 2,019 (final count)

Mistress of Ceremonies (MC): Dr. Carol Babb

Minutes Taker: Mrs. Beverly McCoy

The meeting commenced at 3:12 p.m.

1. Call to order of 2014 Annual General Meeting

With over 1,305 member-owners in attendance, at approximately 3:12 p.m. on Saturday, April 26th 2014 the MC for the occasion, Dr. Carol Babb, called on President, Mr. Karl H. Menzies to declare the 70th Annual General Meeting (AGM) open.

The President then proceeded to call the 70th AGM to order. Before the invocation on the



gathering, the MC asked all to stand and observe a moment of silence in honor of the 216 member-owners who had passed away during the past year. The MC then called on credit committee member, Ms. Eleanor Gillett, to lead the gathering in the recitation of the Lord's Prayer followed by the Peace Prayer of St. Francis of Assisi "Lord Make me an Instrument of Thy Peace."

2. Approval of Minutes 2013 Annual General Meeting

Before calling for the confirmation of the minutes of the 2013 AGM, the MC asked member-owners to review the minutes for any corrections. As there were no corrections, the minutes were subsequently accepted and confirmed on a motion from **Ms. Veronica Vasquez** which was seconded by **Mr. Robert McClaren**. All member owners in favor of the motion raised their hands in acceptance. The MC then called on the president to present the Board of Directors' Report.

3. Presentation of Reports

Board of Directors Report

The president, Mr. Karl H. Menzies, presented to member-owners the Board of Director's (BOD) report for the Financial Year April 1st, 2013 to March 31st, 2014.

President Menzies began by stating that today marks the completion of Seventy (70) years of exemplary service to member-owners and our beloved country Belize. He paid tribute to Dr. Jane who at 97 years old still holds an active account at the Credit Union.

He informed attendees that during the year under review, HRCU's ship-of-state had to slow down its engine, almost to a complete throttle, due to the demands of the Central Bank of Belize. HRCU along with most of its sister credit unions agreed in principle to certain circulars that came into effect at the beginning of the financial year. The circulars required HRCU to amend traditional ways of operations, particularly in the treatment of loan repayments. No doubt the circulars called for better and increased prudential accounting standards, but credit unions had hoped that these requirements would have come with a transition period before full effectiveness. Such was not the case and now member-owners have to stick to a loan amortization schedule to keep up to date with their loan repayment. The new requirement caused havoc with the delinquency numbers, evident in the financials; as most member-owners found themselves behind in their loan principal payments and HRCU had to make provision for those delinquent loans.

Mr. Menzies reported that HRCU also witnessed some member-owners paying off their



loans and moving it to other lending institutions. He reminded members of their benefits from HRCU, which include no loan processing fees, no loan set-up fees, no late or early payment fees, fixed interest rate on loans at one (1%) percent per month on the reducing balance and a sizeable interest rebate, which is increasing from 15% to 20% this year. The Board of Directors has decided to close the accounts of those members who have taken their loan account to other financial institution effective immediately.

He reported that as of March 31st, 2014 membership totaled 49,854. Total assets was \$472.5 million, an increase of 3.0% over last year, and the loans portfolio was \$259.8 million, “net” of those loans that were delinquent and for which provisions had to be made. Investments which totaled \$137.0 million were earning a lower rate due to significantly lower interest rate on fixed deposits at the commercial banks. Equity totaled \$91.2 million and because capital adequacy must be maintained in excess of 10% of assets the Board of Directors has decided to pay a slightly smaller dividend rate of 5%.

In concluding, he referred members to page 35 of the AGM booklet, where they will note that the increase in the reserves account and that 70% of net surplus will be awarded to member-owners in the form of dividends and interest rebates. HRCU continues to support the League, meeting its dues expenses, and ensuring that the credit union remains a good corporate citizen by giving assistance to the community.

Credit Committee Report

The MC then called on Ms. Marsden, Chairperson of the Credit Committee, to present the Credit Committee Report.

Ms Marsden welcomed all including the invited guests to HRCU's 70th AGM. In her presentation, she reported that the Financial Year April 1, 2013 to March 31, 2014 was a busy year as committee members met weekly to review and consider loan applications. Despite uncertain economic times, HRCU continued to meet its commitments by providing many services to assist member-owners to meet their goals.

She advised members to review the graphs on pages 14 & 15 of their booklets, where it was shown that during the year a total of 23,318 loans totaling \$98,029,246 were disbursed. Business investments loans, being the largest, total \$32.2 million while housing repairs and renovation loans grew by 8% totaling \$22.3 million. Other loans included those for education, consolidation of debts, and vehicle repairs. The value of the existing loans portfolio was \$290.8 million as at March 31st 2014.

She took the opportunity to remind member-owners of the importance of full disclosure on all loan applications as failure to supply the required information could result in delay





or even refusal of the loan. She stated that “ what you can afford to pay rather than what you believe you can pay, is imperative at the time of the loan application as this will eventually be the basis on whether or not you become delinquent on your loan”. She advised member owners, that it is difficult for both them and HRCU, when a loan becomes delinquent as the regulators require that the Credit Union must provide for that entire loan and must now report this to the Central Bank. Currently HRCU's delinquency ratio is 13.8% which is outside of the recommended standards, but the delinquency department is working overtime to bring the ratio down.

Ms Marsden urged members to study their financial situation carefully and visit HRCU for assistance if they fall into a difficult situation. She cited that “as a member of the credit union, you are a vital part of our growth and direction, and we value your support and encourage each member's input”.

In concluding, she thanked members for choosing HRCU as their financial institution and encouraged them to voice their opinion if there were any other ways of improving the services of their Credit Union. She likewise thanked the management, staff, and the credit committee members for their time and effort which assisted the credit committee to function efficiently over the years.

General Manager/Treasurer Report

The MC then acknowledged Dr. Jane's hard work and dedication to HRCU and the audience responded with a standing ovation after which Dr. Jane briefly presented the Treasurer's Report.

She welcomed and thanked all for attending the 70th AGM of HRCU. She stated that she was very happy to see everyone, reminding members that HRCU continues to grow a little at a time each year. She advised member-owners that while individually they are not millionaires collectively they have become millionaires. Members were encouraged to take home the AGM booklet and review the report on pages 16 and 17. She stated that she was always at the office for those that may have questions or concerns.

She reiterated the difficulty of meeting the provisioning requirements for bad loans, as was mentioned by the president previously. Consequently, monies had to be transferred from reserves and the net effect was the lowering of the capital adequacy ratio which should be at 10% or above. By declaring a lesser dividend of 5% from surpluses this year, the capital adequacy ratio was satisfied.

Dr. Usher highlighted the increase number of teller stations and an installed television



for the convenience of those waiting in line at the Credit Union. With the convenience of ATM machines and being a part of NETWORK ONE, HRCU members now have access to their monies countrywide.

She concluded by thanking member-owners for their loyalty to HRCU and the confidence they have placed in the hardworking management and staff. She saluted the past and present dedicated committee members and the board of directors for their vision in taking HRCU into another successful year with the guidance of the Almighty Father.

Burial Scheme Program Report

Dr. Carol Babb then called on Mr. Fred Smith, vice president of the board of directors, to present the Burial Scheme Program report for the Financial Year ended March 31, 2014.

Mr. Smith reported that HRCU continues to improve on the benefits of its Burial Scheme Program. The board raised the coverage on Loan Protection (LP) from \$75,000 to \$100,000; and on Life Savings (LS) from \$20,000 to \$25,000; and they have extended the insurable coverage for loans from ages 75 to age 80. All these benefits, he stated, come at absolutely NO COST to members.

Mr. Smith reminded member-owners that the main reason for the \$25,000 increase in the LP coverage is to ensure that in the event of a member's death, his or her loan is fully paid off by HRCU, once the loan does not exceed \$100,000. After careful scrutiny of the numbers, he was happy to report that over ninety-eight percent (98%) of the member-owners loans fell within this limit. The reason for raising the loan protection age to 80 years was simply because retired member-owners are still servicing loans even after age 75 years. This service, he reiterated comes at no COST to the member-owners! He thereby, asked members to kindly consider the multitude of benefits before hastily taking their loans to other financial institutions that try to entice them with lower interest rates.

The present Burial Scheme Program that pays \$5,000, he said, was established in 2005 and will soon celebrate ten years of success. The catastrophic reserve fund established to pay claims in the event of a natural disaster now stands at \$6.5 million. He stated that they have added an additional 2.5% of net surplus to the Catastrophic Fund. The special accounts used to settle all claims totaled \$5.9 million.

Mr. Smith then instructed members to review the reports on pages 38-39 in the booklet, which shows payout in this financial year of \$1.06 million in funeral benefits (FB) and \$1.08 million for loan protection and life savings. These amounts benefited the surviving family members of the 216 member-owners that died during the past year. Noteworthy





was that for the first time since the managing of the burial scheme, we have lost more females (116 persons) than males (100 persons), with the youngest member being a 3 year old and the eldest nearly a centenarian at age 99 years; both being females.

He concluded by informing member-owners that the burial scheme program brochure has been updated with all the added benefits they receive and if they had questions, they should visit the General Manager for further clarity.

Supervisory Committee Report

Mr. Feliz Reyes, chairman of the supervisory committee, was called to present the Supervisory Committee Report to member-owners.

He reported that pursuant to the instructions contained in the Credit Union Act, the Supervisory Committee had during the financial year caused to be examined the books and account records by the accounting firm of Castillo Sanchez and Burrell, LLP. Their report is contained pages 24- 35 of the AGM booklet.

The Chairman further advised member-owners that the Supervisory Committee reviewed on a monthly basis the financial statements and related reports of HRCU and have obtained all information and explanations that were required.

He concluded by stating that in the opinion of the Supervisory Committee, based on the independent external audit and monthly review of the financial statement of HRCU, the Balance Sheet, together with the Statement of Income & Expenses and the Statement of Cash Receipts and Cash Disbursements present fairly the state of the Credit Union's affairs as at March 31st, 2014 and for the year then ended.

4. Discussion & Acceptance of Reports (Declaration of Dividends)

Dr. Babb, opened the floor for any matters arising from the reports that were read. A single question pertaining to where the monies go after a member dies, was answered by Dr. Babb. She informed that it goes to the beneficiary of that account. Members were then reminded to visit the office to update their beneficiary information if they had not yet done so.

She then called for the acceptance of the reports, the 5% dividend and 20% interest rebate for member-owners who serviced their loan commitments as promised.

The reports and proposed dividend and interest rebate were accepted on a motion from

Ms. Doreen McKoy which was seconded by **Ms. Ethel Castillo**. The reports were subsequently accepted by the majority by a show of hands.

5. Election of Officers

Before the election process commenced, Dr. Babb recognized all long standing members that served on the board and the committees, thanking them for their time and dedication in serving HRCU and its loyal members.

She then asked respective persons whose term had ended to kindly step down and proceeded to call on Ms. Sharette Yorke, representative from the Central Bank to commence the election process.

Ms. Yorke explained to member-owners the requirements for persons to be nominated to serve on the various committees and the board. As provided by the Credit Union Act, and for transparency purposes, for each of the three elections, she opened the floor for two (2) minutes for additional nominations by member-owners. There were no additional nominations and the individuals who were accepted and confirmed to serve member-owners are:

➤ **Board of Directors:** Mr. Fred Smith

This director was accepted and confirmed to serve for the next three (3) years on a motion put forward by **Ms. Julian Mortis** and seconded by **Ms. Eloise Tasher**.

➤ **Credit Committee:** Ms. Eleanor Gillett

This officer was accepted and confirmed to serve for the next three (3) years on a motion put forward by **Ms. Stacy Moody** and seconded by **Ms. Vernice Jex**.

➤ **Supervisory Committee:** Mr. Feliz Reyes, Mr. Reynaldo Burgos and Mr. Ivan Tesucum (new)

These officers were accepted and confirmed to serve for one (1) year on a motion put forward by **Ms. Keisha McClaren** and seconded by **Ms. Helga Young**.

6. New Business

The reappointment of Castillo, Sanchez & Burrell, LLP as external auditors for HRCU





for the fiscal year 2014/2015 was confirmed on a motion from **Ms. Kalita Suazo** which was seconded by **Ms. Keisha Ferrell**. The reports were subsequently accepted by the majority by a show of hands.

7. Adjournment

At 4:30 p.m., with the final count for voting member-owners in attendance at 2,019, the MC called for a motion to adjourn the 70th Annual General Meeting. The adjournment of the meeting was put forward on a motion from **Mr. Henry Mortis** which was seconded by **Mr. Denver Gabourel**. After the adjournment, Dr. Babb announced the commencement of the Special AGM Raffle.

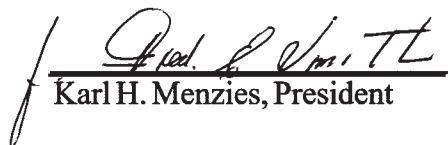
8. Other Business (Special AGM Raffle)

There were a grand total of twenty-five \$1,000.00 dollars prizes to be raffled among HRCU member-owners. The first winner of \$1,000.00 was **Ms. Shawna Swift**. The other lucky \$1,000.00 prize winners were:

2.	Vevica Morrey	10.	Rosenda Lino	18.	Kim Locke
3.	Delcie Mae Diaz	11.	Ruby Broaster	19.	Lisa Diaz (not a member)
4.	Lawrence Gonzalez	12.	Nigel Alvarado	20.	Jeremiah Quiros
5.	Joshua Can	13.	Maria Heredia	21.	Florence Magdaleno
6.	Gwendolyn Whyllie	14.	Sheryl Fuller	22.	Angelina Garcia
7.	Maria Elena Romero	15.	Denise Bennett	23.	Rhona Wade
8.	Yvette Ortiz	16.	Lutera Authurs	24.	Brian Flowers
9.	Kevaun Matura	17.	Rosita Usher	25.	Timothy Grant

After drawing the \$5,000.00 Grand Prize winner for the afternoon who was **Mr. Jose Arias**, Dr. Babb thanked everyone for attending HRCU's 70th Annual General Meeting.

Submitted by:


Karl H. Menzies, President


Oscar R. Riveroll, Secretary

Board of Directors Report

(April 1st, 2014 to March 31st, 2015)

Fellow member-owners of HRCU:

We are pleased to report to you what your Board of Directors, along with management and staff of your credit union, have been doing on your behalf during the year ended March 31st, 2015.

During the year under review we lost our President who passed away after serving our credit union for eighteen (18) years. In accordance with Section 48 of our Statutory Rules and Orders, the vice-president automatically assumes the presidency upon the death of the president until the next AGM. Therefore, following the passing of Mr. Karl Menzies, Fred Smith became HRCU's new president, director Oscar Riveroll was elected the new vice-president, director Kathlyn Tillett became the new secretary of the Board and, Mrs. Jane Usher remained as Treasurer. The chairperson of the Supervisory Committee, Feliz Reyes, was appointed in November 2014 as the new director to serve out the remainder of Mr. Menzies' term on the Board. Today we will be nominating someone to fill the vacancy for the fifth elected director on the Board.

Operating and Financial Highlights:

- dollar value of loans to member-owners: \$91.9 million
- number of loans issued to member-owners: 22,393 loans
- total gross profits: \$38.3 million
- total net profits: \$27.8 million
- dollar growth in total assets: \$28.7 million
- resulting in total assets of \$501.2 million
- total investments: \$138.5 million
- growth in membership: 1,583 "new" member-owners
- ending the year with a net total of 50,564 member-owners

More details on these highlights are included in the Audited Financial Statements on pages 26 to 35 of this AGM booklet and the Credit Committee Report on pages 12 to 15.

We continue to experience decreases in our investment income as most of our investments are bank fixed deposits on which interest rates have further decreased. Interest income from member-owners' loans continues to be our mainstay. We therefore encourage member-owners to continue to meet their loan repayment commitments. Unfortunately this is not always the case and we had to establish a loan recovery division to address this delinquency situation.



The Year Ahead:

Your Board of Directors continually reevaluates the needs of our credit union and has plans to improve its operational efficiency and profitability.

Our first Branch Office which is currently under construction in Independence, Stann Creek District, will become operational when the building is completed later this year. Recruitment and training of staff for this branch will commence shortly.

In light of the low interest rates paid by commercial banks, new investment opportunities are being considered so as to maximize returns on member-owners shares and savings.

Development of a Human Resources Department is a priority for the coming year as well as any necessary restructuring which existing and foreseeable operations require.

Additional parking is being secured to alleviate the congestion member-owners experience when doing business at peak times.

Your credit union will once again continue to be a good corporate citizen by supporting charitable organizations, sporting associations, and educational institutions. Last year we gave out through our Henry Usher Educational Grants \$225,000 dollars and we aim to continue tweaking this program to include much more needy member-owners children.

We continue to work with the Central Bank of Belize in making sure we are in compliance with the Laws of Belize and with prudent management of our credit union.

Returns to member-owners:

Of the net profits of \$27.8 million some \$6.1 million was allocated to Statutory Reserves and other reserves leaving \$21.7 million dollars of which 100% is being returned to member-owners in the form of dividends and loan interest rebates.

Your Board of Directors, with your approval today, is recommending dividends of five percent (5%) and loan interest rebates of twenty percent (20%) which would result in a total payout to member-owners of \$21.7 million dollars.

We consider it a privilege to serve you and together we can continue to grow our credit union if we *"save regularly, borrow wisely, and repay promptly as promised"*.

Your Board of Directors:

Fred Smith, CSC/JP, President
Oscar Riveroll, JP, Vice President
Feliz Reyes, Director

Jane E.M. Usher, CBE/JP, Treasurer
Kathlyn Tillet, Secretary



Credit Committee Report (April 1st, 2014 to March 31st, 2015)

A pleasant "good afternoon" member-owners and distinguished guests:

We gather today for our 71st Annual General Meeting to provide you, as members-owners, with a report of all loans transacted during 2014/2015. It is an honor that we the members of the Credit Committee have been given the opportunity to serve you over the past year.

The Credit Committee meets weekly throughout the year to review credit applications, at times having to interview the borrower to approve loan requests. We review borrowers credit trends to ensure that they have the capacity to repay, the required security, and that the loan purpose is genuine amongst other criteria. Loan applications can also be approved by our trained loan officers. However, larger loans or if there are concerns about how the account is being operating, then the application will be referred to the Credit Committee. We work diligently to offer the best service and to meet member-owners needs during these trying times. We are extremely optimistic about the future of our credit union.

At the close of our financial year on March 31st, 2015, a total of 22,393 loans were disbursed totaling **\$ 91.8 million**. "Investments (Business)" was the largest category amounting to some \$24.07 million or 26.21% totaling 1,142 loans. Our second largest category was \$22.1 million for "Housing & Home Improvements" with 2,832 loans or 22.96% of the loans disbursed. Both "Vehicle & Vehicle Repairs" and "Land Purchase" followed amounting respectively to \$7.3 Million which is 8.04% with 1,445 loans and \$6.4 Million which is 7.01% for 238 loans. For more information you will find a breakdown of the loan categories on page 14 and pie charts showing the loan by numbers and amounts on page 15.

An important concern of your Credit Committee is delinquency. Delinquency should not be a way out of meeting your commitment. While delinquency will occur we must not miss opportunities to ensure that you understand the crippling effects delinquency puts on you as a member-owner and on your credit union. Both you and your credit union feel the effects of a delinquent loan. Many borrowers still do not understand that when you make a loan you must repay as promised. After receiving the loan, it does not mean you can pay back how and when you can. We have a responsibility to other member-owners of the credit union to ensure money lent is likely to be repaid. After all, money that you borrow belong to member-owners of the credit union. If it is not repaid then it's the other member-owners who will suffer as well. Please know that all our delinquent loans are fully provided for as per the provisioning regulations of the Central Bank. Just imagine how much more we would be able to give back in dividends & rebates if there was no delinquency!

Both your payment and savings history play a major role in deciding whether you will be granted a loan along with other criteria. If your financial status changes, then come in and



talk to us so we may assist you in trying to avoid becoming a delinquent member-owner of your credit union. Fr. Marion Ganey, the father of the credit union & cooperative movement in Belize, perceived credit unions as being the vehicle that would allow poor people to organize their very own money affairs. Let us continue to follow on that path always keeping in mind Fr. Ganey's famous quotation: ***"when you learn to control your money affairs you will be masters of your own destiny and you will be free men"***.

It would be unforgivable if I did not mention that we have now established a Loan Recovery Center to help deal with the problem of delinquency. Management is in the process of staffing this Center to assist in going after those borrowers who have either fallen by the wayside or have gone into hiding because they don't want to honor their loan commitments. Do know that we want to work with you so please don't let us have to take drastic measures to locate you. Those of you who are in hiding come speak with us for we would like to make you once again a productive member-owner of HRCU. Your credit union has much to offer in the line of benefits. But to take advantage of these benefits you must pay as promised.

As Chairperson of the Holy Redeemer Credit Union's Credit Committee, I want to take this opportunity to thank you the member-owners for whom we owe our growth and success. It's your use of the many products and services of the credit union that enables it to grow. Thank you sincerely!

On behalf of the Credit Committee, I wish to thank management and staff for all their diligent work in serving the member-owners during very challenging times. Gratitude is once again expressed to my committee members who faithfully served during the year. To them I say a heartfelt thank you. It's indeed a pleasure to serve therefore I say "thank you" for your commitment and dedication. We know that going forward it won't be easy, but with our faith and trust in the Almighty, together with the strength of our credit union's membership, we will continue to succeed and we will prevail.

Thank you everyone and may the God of Love fill us with Hope and Peace. May He continue to bless the Holy Redeemer Credit Union and all its member-owners. And, let us look forward to another great year always keeping in mind that: ***"it is not the salary you earn that could make you rich, but, it is your wise spending habits"***.

Marion Marsden MBE, J.P - Chairperson
Eleanor Gillett J.P - Secretary
Carol Babb - Member



HRCU Loans Disbursed April 1st 2014 - March 31st, 2015

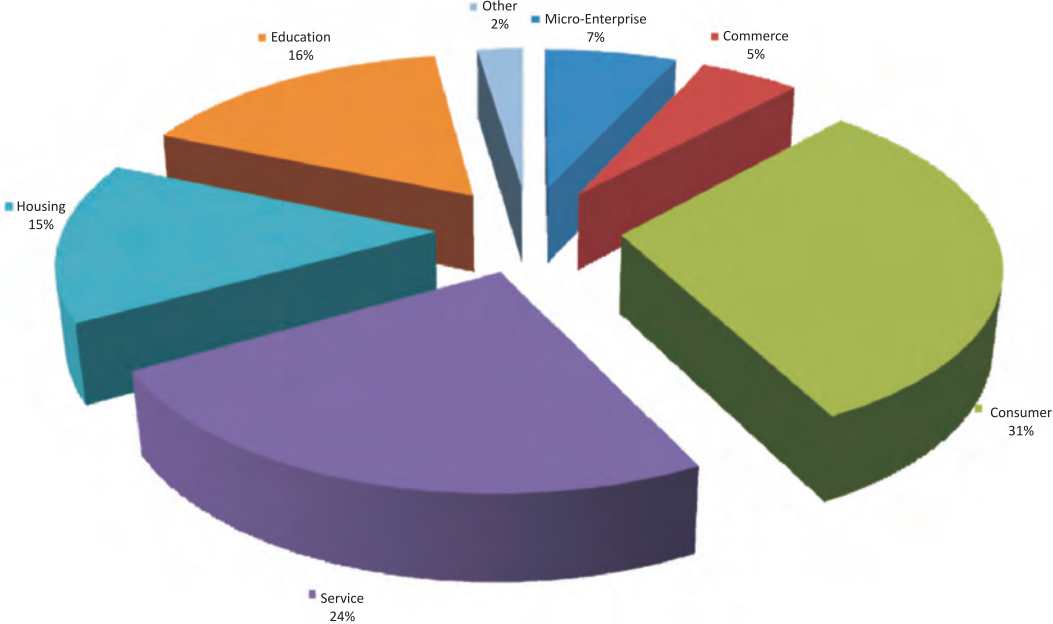
Pearls Codes	Loans by Purpose	AMOUNT	AMOUNT	NUMBER	NUMBER
		TOTALS	%	TOTALS	%
3	Appliance & Household Goods	\$ 1,059,895.10	1.15%	685	3.06%
1	Boat Purchase & Repairs	\$ 216,315.00	0.24%	31	0.14%
4	Christmas & Easter Expenses	\$ 1,118,048.65	1.22%	972	4.34%
4	Dental & Medical	\$ 3,396,739.11	3.70%	2,099	9.37%
6	Education (All Levels)	\$ 6,402,711.18	6.97%	3,630	16.21%
4	Funeral Expenses	\$ 341,599.99	0.37%	241	1.08%
4	Government Taxes & Insurance	\$ 936,527.04	1.02%	221	0.99%
5	House Repairs & Renovations	\$ 22,129,064.27	24.09%	2,832	12.65%
2	Investment (Business)	\$ 24,076,652.28	26.21%	1,142	5.10%
1	Fishing & Farming	\$ 158,550.00	0.17%	31	0.14%
7	Consolidation of Debts	\$ 8,297,303.33	9.03%	523	2.34%
5	Legal Fees	\$ 639,422.59	0.70%	116	0.52%
3	Miscellaneous Expenses	\$ 2,485,221.61	2.71%	1,174	5.24%
5	Homes & Housing Starts	\$ 384,063.27	0.42%	91	0.41%
1	Outboard Engine & Repairs	\$ 48,247.35	0.05%	14	0.06%
3	Personal Expenses	\$ 3,700,012.00	4.03%	5,007	22.36%
5	Land Purchase	\$ 6,439,232.96	7.01%	238	1.06%
2	Investment (Real Estate)	\$ 17,050.00	0.02%	5	0.02%
3	Sporting Equipment	\$ 12,000.00	0.01%	1	0.00%
4	Travel & Vacation	\$ 1,648,588.47	1.79%	668	2.98%
4	Utility Bills	\$ 817,607.68	0.89%	1,175	5.25%
1	Vehicle & Vehicle Repairs	\$ 7,385,014.01	8.04%	1,445	6.45%
4	Wedding Expenses	\$ 153,405.78	0.17%	52	0.23%
	GRAND TOTALS	\$ 91,863,271.67	100.00%	22,393	100.00%
	(PEARLS Categories)				
1	Micro-Enterprise	\$ 7,808,126.36	8.50%	1,521	6.79%
2	Commerce	\$ 24,093,702.28	26.23%	1,147	5.12%
3	Consumer	\$ 7,257,128.71	7.90%	6,867	30.67%
4	Service	\$ 8,412,516.72	9.16%	5,428	24.24%
5	Housing	\$ 29,591,783.09	32.21%	3,277	14.63%
6	Education	\$ 6,402,711.18	6.97%	3,630	16.21%
7	Other	\$ 8,297,303.33	9.03%	523	2.34%
	GRAND TOTALS	\$ 91,863,271.67	100.00%	22,393	100.00%

*Start by doing what's necessary; then do what's possible; and suddenly
you are doing the impossible.*

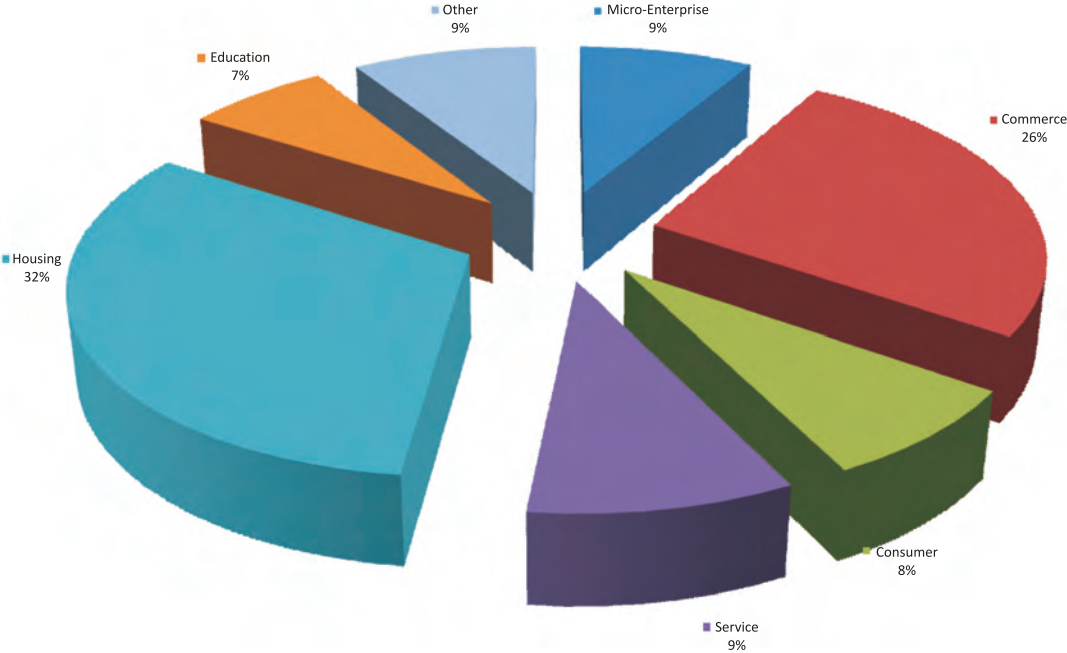
Francis of Assisi



Loans by Numbers (PEARLS Categories)



Loans by \$ Amount (PEARLS Categories)



General Manager/Treasurer's Report:

(April 1st, 2014 to March 31st, 2015)

To HRCU's faithful & loyal member-owners:

In early 1952 Fr. William Ulrich, Fr. Urban Cramer, Fr. Clement Andlauer, and Fr. Henry Suttie, all Jesuit priests, transferred me from St. John's College (SJC) to be the manager of the Holy Redeemer Credit Union (HRCU). At that time HRCU was in its infancy stages, experiencing growing pains being only seven (7) years in existence. I had not a clue about banking and financing. In fact, I did not even know how to fill out a deposit slip much less a withdrawal slip. Of course, I was extremely nervous as anyone would have been, but the Jesuits promised that they would help me with this new career change and they certainly did.

After settling into my new environment on North Front Street, since back then HRCU operated out of the Catholic Presbytery, I began to feel much more comfortable with what I was doing for the less than 250 member-owners who had total assets of about \$50,000 as I can recall. Most of our records were destroyed by Hurricane Hattie in 1961 but from what we were able to salvage we knew that in 1957 we had 652 member-owners with total assets of \$97,110.93 and our net worth was \$8,157.22 - truly humble beginnings indeed compared to what HRCU has emerged into today. This afternoon we are gathered in celebration of our 71st AGM and we are reporting membership of 50,564 member-owners with total assets of over a half of a "billion" dollars, our net worth just short of \$100 million dollars. Any calculator that tries to work out those percentage increases would error out or explode for certain.

Please know that all this was not accomplished overnight. Many years of hard work was put into the nurturing of HRCU. I recall the day when Bishop Robert L. Hodapp came to me and said: ***"Miss Jane you are doing a remarkable job at growing HRCU and it is now time that you get your own building to work out of"***. I can still remember when he said that we don't want HRCU to move too far away from the Catholic Presbytery so he was going to give us the small playground on Hydes Lane that Sister Mary Margaret used for her students. After all, he continued: ***"sister can use the tennis court for recess and breaks for the kids"***. This was 1958 when construction started and by early 1959 we were in our first building which we proudly blessed and called Hodapp's House.

The Jesuits were very instrumental in the introduction and growth of the Cooperative and Credit Union Movement in Belize. They took a keen interest in improving the socio-economic conditions of our people by nurturing the growth of credit unions and cooperatives. At the launching of the book written by Mr. Charles Woods, Years of Grace, my son gave important remarks to this effect that many people have been complimenting me for. In fact HRCU provided funding for the early research expenses, printing, and the launch of this book. I also strongly encourage everyone to purchase a copy of "Years of Grace" as it makes for very interesting historical reading. Sales of the book are available at the Catholic Presbytery.

As your current General Manager/Treasurer I carry the burden of responsibility of looking after



the affairs of HRCU. I have always done so being totally dependent on those who I must rely on to give me the accurate assessment of how HRCU is doing. Our office manager and financial controller are both sons of mine and on numerous occasions I have been condemned by local and international entities for surrounding myself with those who I trusted I could deeply depend on for when the going gets rough. Many times I have defended my choices by saying that when our Heavenly Father wanted to save the world He sent His only begotten Son and I hear no cries from anyone about Holy Nepotism. Perhaps HRCU has been a family operated credit union but I truly believe that history will judge HRCU for being successful and having contributed to the socio-economic "upliftment" of member-owners and Belizeans by extension.

The centerfold of this AGM booklet portrays the importance of two (2) outstanding HRCU personalities. The passing of Mr. Karlie has left a void in my life and I do miss his input at Board meetings. In fact, it was thanks to Mr. Karlie that I have been allowed to continue serving the member-owners of HRCU. It was during Mr. Karlie's tenure that I was made Director Emeritus and there was hardly a day that he did not touch base with me to ensure that all was well at HRCU. The other person, Mrs. Hazel Lowe nee Anderson, we owe a debt of gratitude for having started HRCU. Of the three (3) ladies who started HRCU only Carmen Canton remains alive and I personally visit with her every year when I make my pilgrimage to visit my mother's grave in New Orleans, Louisiana, USA where she is buried in St. Louis Cemetery.

Our audited financials are presented in your AGM booklet starting with the external auditor's qualified statement on page 24 and ending on page 35 with the distribution of surpluses. I have once again done an analysis displayed on page 18 of this AGM booklet to help you better understand the numbers presented on our Balance Sheet and our Income & Expense Statement. Remember to read over carefully your AGM booklet and know that I am always available at the office, once the Board allows me to continue serving, in the event you may have any questions or comments on the financial statements or any of the very informative reports.

As we bring to a close HRCU's 71st chapter please know that 2015 has not been the start of a good year for me. I have had three (3) major falls, the last confining me to a 4-week stay at home having fractured the lower portion of my hip. I must thank all those who have sent well wishes to me and who have continued to encourage me to serve the member-owners of HRCU. I am most cognizant of succession planning and many times I am hurt by comments I read in reports from our regulators and other outside sources. Please know that there exists an organizational chart with a distinct line and chain of command in the event that anything were to happen to me. HRCU is indeed in safe hands so member-owners have no fear!!

Finally and for the archives, I would like everyone to know that we crossed over two important HRCU milestones during our financial year under review. On December 12th, 2014 we were able to cross over the 50,000 membership hurdle and on March 25th, 2015, just prior to the close of our financial year we surmounted half of a billion dollars in total assets. Our pioneers who have gone before us must be extremely pleased of these milestones that we have achieved by simply *"pooling our monies together and lending to each other in times of need"*.

Jane E.M. Usher, CBE/JP - General Manager/Treasurer/Director Emeritus



Balance Sheet Analysis:

- growth in assets totaled \$28.7 million or 6.1% allowing us to reach another major milestone of in excess of half of a "billion" dollars in assets - \$501.2 million
- growth in savings (all types) totaled \$22.2 million or 5.8%
- growth in loans totaled \$11.2 million or 3.8% owed by 10,170 borrowers. Our loan portfolio now makes up 54.9% of our total assets
- increase in investments of \$1.5 million is for the purchase of SCA Mercy Bonds.
- increases in "net" property, plant & equipment are due mostly to upgrades and purchases in computer and related equipment along with land purchases in the surrounding area. We are acquiring land for future building expansions and the immediate enlargement of our existing parking facilities to accommodate member-owners wanting to conduct business with HRCU. We have also begun our long overdue building project in Independence, Mango Creek to serve the people of the South with a modern office building (see page 20 & 21 of your AGM booklet).
- Allowance for Loan Losses is what we MUST set aside for doubtful loans. The decrease in this Allowance of \$3.9 million was due to the moving of loans to our Loan Recovery Department as we begin to aggress those collections efforts. At March 31ST, 2015 please know that we were fully provided for "all" doubtful loans as per Central Bank requirements.
- our total Equity after the distribution of surpluses for 2015 remains just short of \$100 million dollars. Similar to previous years, we are satisfying Central Bank's capital adequacy requirements as per our Credit Union Act of 10% of total assets

Income and Expense Analysis:

- Interest on Loans amounted to \$32.6 million or 85.1% of total income
- Interest on Fixed Deposits amounted to \$4.0 million or 10.5% of total income compared to \$4.5 million and 11.5% last year. Further decline is expected as commercial banks continue to lower interest rates. It is being recommended that amounts invested in Fixed Deposits be converted into housing developments countrywide to provide for affordable housing for member-owners thereby growing our loan portfolio, the biggest income earner for HRCU.
- dividends earned on BWS shares remained at \$75,000; interest earned on BEL Debentures was similar to the previous year's \$685,000; our "proud" investment in our League's building paid us the usual \$12,000 in dividends; and, the new SCA Mercy Bonds yielded us a partial interest payment of \$24,709.
- expenses increased overall by \$1.4 million largely due to the new provisioning requirements for doubtful loans by the Central Bank. Other major contributing factors were increased salaries for additional staff (we now have 42 staff members) to better serve member-owners and the additional premiums to allow for increased HRCU coverage benefits.
- most other line items of expenses came in at budgeted figures or a little over or under what was estimated at the beginning of the financial year
- as a result of all this our income to expense ratio was 27.36% and after removing Interest Costs it takes about \$0.18 cents out of each income dollar to run the office.
- it is due to this efficiency on the part of directors & management that we are able to return back to you in the form of dividends and loan interest rebates \$21.7 million dollars and add to our reserves (our Equity) \$6.1 million dollars.



WHY YOU SHOULD BORROW FROM YOUR CREDIT UNION

... Because it offers the best interest rate in the country!!

(only 1% per month on the reducing loan balance)

Holy
Redeemer
Credit
Union
Limited

LOAN AMOUNT	\$ 1,000.00	INTEREST RATE:	12.00%
PAYMENT AMOUNT	\$ 75.00	PRINCIPAL+ INTEREST	
PAYMENT FREQUENCY:	monthly	PURPOSE:	Vacation
LOAN ISSUE DATE:	23/04/2015		

PAYMENT DATE	MONTHLY PAYMENT	MONTHLY INTEREST	PRINCIPAL PAYMENT	LOAN BALANCE
				\$ 1,000.00
23/05/2015	\$ 85.00	\$ 10.00	\$ 75.00	\$ 925.00
23/06/2015	\$ 84.25	\$ 9.25	\$ 75.00	\$ 850.00
23/07/2015	\$ 83.50	\$ 8.50	\$ 75.00	\$ 775.00
23/08/2015	\$ 82.75	\$ 7.75	\$ 75.00	\$ 700.00
23/09/2015	\$ 82.00	\$ 7.00	\$ 75.00	\$ 625.00
23/10/2015	\$ 81.25	\$ 6.25	\$ 75.00	\$ 550.00
23/11/2015	\$ 80.50	\$ 5.50	\$ 75.00	\$ 475.00
23/12/2015	\$ 79.75	\$ 4.75	\$ 75.00	\$ 400.00
23/01/2016	\$ 79.00	\$ 4.00	\$ 75.00	\$ 325.00
23/02/2016	\$ 78.25	\$ 3.25	\$ 75.00	\$ 250.00
23/03/2016	\$ 77.50	\$ 2.50	\$ 75.00	\$ 175.00
23/04/2016	\$ 76.75	\$ 1.75	\$ 75.00	\$ 100.00
23/05/2016	\$ 76.00	\$ 1.00	\$ 75.00	\$ 25.00
23/06/2016	\$ 25.25	\$ 0.25	\$ 25.00	\$ -
		\$ 71.75	total interest paid	
		\$ 14.35	less, 20% rebate at HRCU	
		\$ 57.40	adjusted interest paid (after rebate)	

Credit Unions effective rate: **7.18%**

HRCU effective interest rate after 20% rebate: **5.74%**

Plus... at HRCU there are no loan set up charges, no up front "add on" interest charges, no close out costs or early payment penalty fees, no loan processing fees, no additional loan fees or hidden charges period !!

Why borrow from anywhere else but ... HRCU



Independence Receiving Station (Branch Highlights)

	March 31st, 2015	March 31st, 2014	March 31st, 2013
MEMBERSHIP			
# of males	1243	1,226	1,196
# of females	1281	1,263	1,205
# of organizations	28	26	23
Total Membership	2552	2,515	2,424
# of members under Age 50	1824	1,832	1,799
# of members Age 50 and over	700	657	602
SHARES/SAVINGS			
Total received	\$ 5,750,286.22	\$ 5,891,481.74	\$ 6,133,097.96
Total withdrawn	\$ 3,217,978.07	\$ 3,227,106.35	\$ 2,879,910.24
Total shares/savings	\$ 17,173,855.05	\$ 14,658,470.48	\$ 13,229,357.69
Average shares/savings	\$ 6,729.57	\$ 5,828.42	\$ 5,457.66
LOANS			
Total issued	\$ 4,788,242.41	\$ 3,951,092.54	\$ 3,335,329.38
Total repaid	\$ 3,887,077.91	\$ 3,415,961.69	\$ 1,187,939.42
Total interest collected	\$ 1,232,018.26	\$ 1,097,212.91	\$ 1,001,412.51
# of borrowers	563	548	527
Total loans outstanding	\$ 9,029,650.60	\$ 8,128,486.10	\$ 7,593,355.25
Average loans	\$ 16,038.46	\$ 14,833.01	\$ 14,408.64
BURIAL SCHEME PROGRAM			
FB claim benefits paid	\$ 35,000.00	\$ 40,000.00	\$ 25,000.00
# of member-owners	7	8	5
LP/LS claim benefits paid	\$ 7,961.19	\$ 33,666.95	\$ 7,242.03
# of member-owners	6	7	5
HENRY "EAGLES" USHER GRANTS AWARDED			
# of Tertiary School grants	3	8	5
# of Secondary School grants	17	14	10
# of Primary School grants	10	9	4
Total grants awarded	30	31	19
Dollar value of grants	\$ 19,700.00	\$ 28,650.00	\$ 19,650.00

"Perfection is not attainable, but if we chase perfection we can catch excellence".

Vince Lombardi



COMING SOON!



Independence, Mango Creek and all surrounding villages....



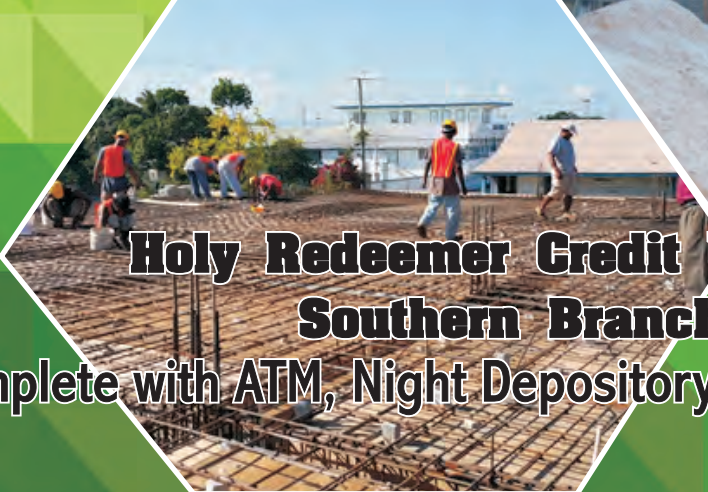
Photo showing front view of the property from the street



Photo showing rear view of the property from the rear.



Photo showing placement of reinforcement for the pouring of the roof



**Holy Redeemer Credit Union Limited
Southern Branch Office**

(complete with ATM, Night Depository, and all financial services)

Remembering two influential

Sunrise
14th October, 1917

Sunset
23rd October, 2014



Mrs. Hazel I. Lowe

*M*rs. Hazel I. Lowe nee Anderson was one of the three(3) ladies who gave their \$.25 cents to Fr. Henry Sutti, S.J. On May 15th, 1944 to start the Holy Redeemer Credit Union Limited. Although Hazel had migrated to Chicago, Illinois, where she eventually opened her own boutique she never failed to keep in touch with Miss Jane and her credit union which she helped to start. Thanks to Hazel, life has become better for many Belizeans who enjoy the numerous Benefits that HRCU has to offer its member-owners. Can anyone imagine a Belize without the Holy Redeemer Credit Union or her sister credit unions who are all contributing to Belize's growth!

HRCU personalities...

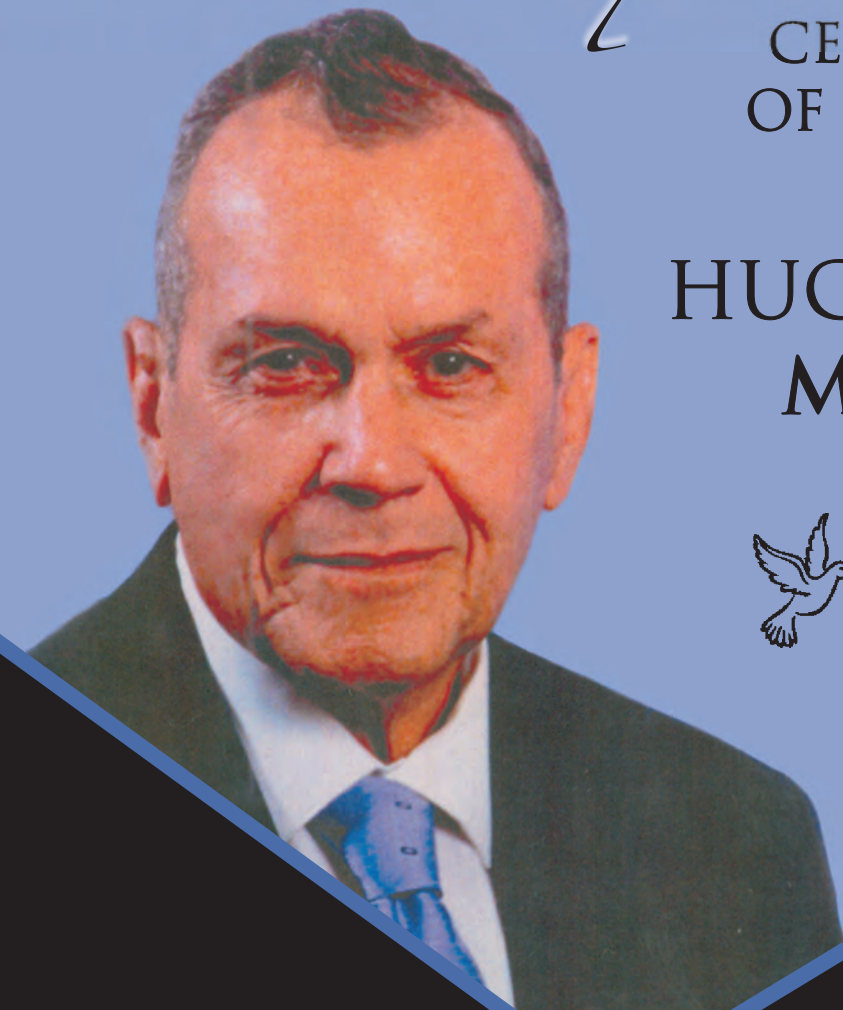
CELEBRATION
OF THE LIFE OF
**KARL
HUGH JOSEPH
MENZIES**

SUNRISE

14th February, 1928

SUNSET

11th October, 2014



Mr. Karl Menzies, CSC/JP will go down in HRCU's history as its longest serving president having served consecutively from 1997 up to the time of his death in 2014. Mr. Karlie, as he was affectionally known, loved his credit union dearly and never failed to tell anyone how it was HRCU that gave him his big break into commerce by

affording him his first business loan when no one else trusted him. Let us all honor Mr. Karlie by remembering and living his creed: "when you are young you work hard for you money and save, save, save so that when you get old those same savings will work hard for you by earning the interest you will need to survive".



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INDEPENDENT AUDITORS' REPORT

To the Board of Directors and Members of
Holy Redeemer Credit Union Limited:

Grant Thornton LLP
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Belize City, Belize
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F +501 227 5792
E info@bz.gt.com
www.granthornton.bz

Report on the Financial Statements

We have audited the accompanying financial statements of Holy Redeemer Credit Union Limited, which comprises the statements of financial position as at March 31, 2015 and 2014, and the statements of income and expenses, statements of cash receipts and cash disbursements, statements of changes in fund balances for the years then ended, and a summary of significant accounting policies and other explanatory notes. The financial statements have been prepared by management based on the financial reporting provisions of the Credit Unions Act Chapter 314 of the Substantive Laws of Belize.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with the Credit Unions Act and for designing, implementing and maintaining internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

Partners

Claude Burrell CPA CISA
Giacomo Sanchez CPA

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Independent Auditors' Report

Page 2

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements present fairly, in all material respects the financial position of Holy Redeemer Credit Union Limited as of March 31, 2015 and 2014 and of its income and expenses and cash receipts and cash disbursements for the years then ended in accordance with the financial reporting provisions of the Credit Unions Act Chapter 314 of the Substantive Laws of Belize.

Basis of Accounting

Without modifying our opinion, we draw attention to Note 2a to the financial statements, which describes the modified cash basis of accounting used to prepare the financial statements.

**Chartered Accountants
Belize City, Belize
April 10, 2015**

Partners

Claude Burrell CPA CISA
Giacomo Sanchez CPA

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HOLY REDEEMER CREDIT UNION LIMITED

STATEMENTS OF FINANCIAL POSITION – MODIFIED CASH BASIS MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

<u>ASSETS</u>	<u>Notes</u>	<u>2015</u>	<u>2014</u>
CURRENT ASSETS:			
Cash and cash equivalents	2e	\$ 83,566,646	\$ 72,321,716
Debentures	2f, 3	8,000,000	8,000,000
Bonds	2f, 4	1,500,000	-
Fixed deposits	2f	127,000,000	127,000,000
Other investments	2f, 5	2,022,881	2,022,881
Stationery and supplies	2g	33,937	36,545
Members' loans receivable	2h, 6	302,007,975	290,818,769
Less: allowance for loan losses	2i, 6	(27,006,857)	(30,993,199)
Other receivable – PCA line of credit	2j	355,595	22,874
Total current assets		<u>497,480,177</u>	<u>469,229,586</u>
NON-CURRENT ASSETS:			
Property, plant & equipment – net	2k, 7	<u>3,720,787</u>	<u>3,272,219</u>
Total non-current assets		<u>3,720,787</u>	<u>3,272,219</u>
TOTAL ASSETS		<u>\$501,200,964</u>	<u>\$472,501,805</u>
<u>LIABILITIES AND EQUITY</u>			
CURRENT LIABILITIES:			
Members' deposits, savings and PCA	2L	<u>\$403,412,641</u>	<u>\$381,255,320</u>
Total current liabilities		<u>403,412,641</u>	<u>381,255,320</u>
EQUITY:			
Members' shares – mandatory	2m	1,239,866	1,226,770
Members' shares – voluntary	2m	2,973,150	2,907,450
Burial scheme catastrophic reserve	2o, 8, 9	7,175,381	6,479,317
Contingency and special reserve	2o, 9	10,417,479	8,159,349
Education fund	2o, 9	2,586,686	2,677,055
Guaranty fund	2o, 9	22,172	21,776
Statutory reserve	2n, 9	51,656,399	48,872,144
Undistributed surplus	2o, 9	<u>21,717,190</u>	<u>20,902,624</u>
Total equity		<u>97,788,323</u>	<u>91,246,485</u>
TOTAL LIABILITIES AND EQUITY		<u>\$501,200,964</u>	<u>\$472,501,805</u>

The financial statements on pages 26 to 30 were approved and authorized for issue by the Board of Directors on April 13, 2015 and are signed on its behalf by:


President


Treasurer

The notes on pages 31 to 35 are an integral part of these financial statements.

HOLY REDEEMER CREDIT UNION LIMITED

Holy
Redeemer
Credit
Union
Limited

STATEMENTS OF INCOME AND EXPENSES – MODIFIED CASH BASIS YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

	<u>Notes</u>	<u>2015</u>	<u>2014</u>
INCOME:	2a, 2p		
Dividends from BCUL shares		\$ 12,000	\$ 12,000
Dividends from BEL shares		5,823	3,640
Dividends from BWSL shares		75,000	75,000
Interest from BEL debentures		685,000	685,000
Interest from fixed deposits		4,016,541	4,482,179
Interest from members' loans		32,623,302	32,417,973
Interest from SCA Mercy bonds		24,709	-
Interest on current accounts		560,498	874,366
Loan mortgage fees		243,993	325,749
Other income		<u>82,953</u>	<u>58,480</u>
TOTAL INCOME		<u>38,329,819</u>	<u>38,934,387</u>
OPERATING EXPENSES:	2a, 2p		
Advertising and marketing		37,078	29,228
Auditing and supervision fees		54,950	54,275
Bad debt provision		775,000	-
Bank interest and charges		11,662	11,515
Cash shortage		2,167	1,692
Collection charges		72,749	71,026
Committee expense		11,721	6,510
Coverage premiums		2,105,875	1,895,400
Depreciation		428,171	426,137
Fidelity bond coverage		23,600	15,000
Generator/UPS/AC maintenance		38,260	40,950
Insurance – building and equipment		21,002	21,002
Interest expense – deposits/PCA		3,534,572	3,693,619
Loan mortgage expense		42,365	55,048
Office expense		71,685	72,697
Postage and stamps		7,387	7,973
Property taxes		16,105	22,749
Rent expense (DR Center)		27,000	-
Security services		190,341	185,767
Social security expense		31,074	27,853
Software systems support		56,208	37,813
Staff salaries/pension/other costs		2,605,051	2,063,276
Stationery and supplies expense		96,265	120,010
Upkeep of office		37,067	23,033
Utilities – electricity		125,774	127,413
– telephone		59,634	58,693
– water		<u>4,504</u>	<u>4,817</u>
TOTAL OPERATING EXPENSES		<u>10,487,267</u>	<u>9,073,496</u>
SURPLUS		<u>\$27,842,552</u>	<u>\$29,860,891</u>

The notes on pages 31 to 35 are an integral part of these financial statements.



HOLY REDEEMER CREDIT UNION LIMITED

STATEMENTS OF CASH RECEIPTS AND CASH DISBURSEMENTS YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

	<u>2015</u>	<u>2014</u>
CASH RECEIPTS:		
ATM/Point of Sale facility fees	\$ 3,324	\$ 3,402
ATM/PCA income	8,789	9,234
BCUL dividend	12,000	12,000
BCUL insurance commission	4,440	3,816
BEL dividend	5,823	3,640
BEL interest	685,000	685,000
BWSL dividend	75,000	75,000
Cash overage	2,614	463
Contingency and special reserves	331	445
Entrance fees	396	376
FIP commission	1,907	2,086
Interest on authorized LOC	14,081	1,789
Interest on current account	560,498	874,366
Interest on fixed deposits	4,016,541	4,482,179
Interest on loans	32,623,302	32,417,973
Loan loss recovery	175,510	96,973
Loan mortgage fees	243,993	325,749
Loans repaid	75,737,214	77,763,785
Members' deposits/Shares/PCA received	173,360,060	157,885,860
Other income	42,245	31,902
PCA authorized LOC	897,141	178,605
Sale of passbook	5,554	5,788
SCA Mercy bonds interest	<u>24,709</u>	<u>-</u>
TOTAL RECEIPTS	288,500,472	274,860,431
BEGINNING CASH AND CASH EQUIVALENTS	<u>72,321,716</u>	<u>68,556,371</u>
	<u>\$360,822,188</u>	<u>\$343,416,802</u>

The notes on pages 31 to 35 are an integral part of these financial statements.



HOLY REDEEMER CREDIT UNION LIMITED

Holy
Redeemer
Credit
Union
Limited

STATEMENTS OF CASH RECEIPTS AND CASH DISBURSEMENTS (CONTINUED) YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

	<u>2015</u>	<u>2014</u>
CASH DISBURSEMENTS:		
Advertising and marketing	\$ 37,078	\$ 29,228
ATM/computer and accessories	207,036	103,925
Auditing and supervision fees	54,950	54,275
Bank interest and charges	11,662	11,515
Belize Credit Union League dues	168,903	167,899
Building construction/renovations	300,180	20,244
Cash shortage	2,167	1,692
Collection charges	72,749	71,026
Committee and upkeep expenses	48,788	29,543
Coverage premiums	2,105,875	1,895,400
Education fund	861,433	695,411
Fidelity bond coverage	23,600	15,000
Fixed deposits purchased	-	5,000,000
Furniture and fixtures	55,384	1,898
Generator/UPS/AC maintenance	38,260	40,950
Generator/UPS/AC system	34,140	-
Insurance and property taxes	37,107	43,751
Interest expense – PCA	99,195	86,344
Interest expense – special/term deposits	3,435,377	3,607,275
Land purchased	280,000	-
Loans issued	91,863,272	98,029,246
Loan mortgage expense	42,365	55,048
Members deposits/shares/PCA withdrawn	171,473,844	158,237,341
Office expense and postage	79,072	80,670
PCA Authorized LOC	1,229,862	183,150
Prepaid stationery	31,329	45,159
Rent expense	27,000	-
SCA bonds purchases	1,500,000	-
Security services	190,341	185,767
Social Security expense	31,074	27,853
Software system support	56,208	37,813
Staff salaries/pensions/other costs	2,605,051	2,063,276
Stationery and supplies	62,328	83,464
Utilities	<u>189,912</u>	<u>190,923</u>
TOTAL DISBURSEMENTS	<u>277,255,542</u>	<u>271,095,086</u>
ENDING CASH AND CASH EQUIVALENTS	<u>83,566,646</u>	<u>72,321,716</u>
	<u>\$360,822,188</u>	<u>\$343,416,802</u>

The notes on pages 31 to 35 are an integral part of these financial statements.



HOLY REDEEMER CREDIT UNION LIMITED

STATEMENTS OF CHANGES IN FUND BALANCES MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

	Burial scheme catastrophe reserve	Contingency and special reserve	Education fund	Guaranty fund	Statutory reserve	Undistributed surplus	Total
Brought forward, March 31, 2014	\$6,479,317	\$ 8,159,349	\$2,677,055	\$21,776	\$48,872,144	\$20,902,624	\$87,112,265
Transfers:							
Dues	-	196,962	-	-	-	-	196,962
Entrance fees	-	-	-	396	-	-	396
Other adjustments	-	331	-	-	-	-	331
Undistributed surplus	-	280,761	75,000	-	-	(355,761)	-
Fund Uses:							
BCUL dues	-	(168,903)	-	-	-	-	(168,903)
Dividends and rebates	-	-	-	-	-	(20,546,863)	(20,546,863)
Donations, AGM, and related expenses	-	-	(861,433)	-	-	-	(861,433)
Surplus	<u>696,064</u>	<u>1,948,979</u>	<u>696,064</u>	<u>-</u>	<u>2,784,255</u>	<u>21,717,190</u>	<u>27,842,552</u>
Carried forward, March 31, 2015	<u>\$7,175,381</u>	<u>\$10,417,479</u>	<u>\$2,586,686</u>	<u>\$22,172</u>	<u>\$51,656,399</u>	<u>\$21,717,190</u>	<u>\$93,575,307</u>

The notes on pages 31 to 35 are an integral part of these financial statements.



HOLY REDEEMER CREDIT UNION LIMITED

NOTES TO FINANCIAL STATEMENTS

YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

1. STATUS

Status – Holy Redeemer Credit Union Limited (“HRCU”) was incorporated in 1944 under the Credit Unions Act Chapter 314 of the Substantive Laws of Belize. The main objects of a credit union are to promote thrift among its members, to receive savings of its members either as payment on shares or as deposits, and to make loans to members exclusively for provident or productive purposes. HRCU currently has 50,564 (2014 – 49,854) members. HRCU is supervised by the Registrar of Credit Unions. As per the Credit Unions Act, the Registrar of Credit Unions is the Governor of the Central Bank of Belize.

The registered office is located at Hodapp House, 1 Hyde’s Lane, Belize City.

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

- a. Statement of Compliance – The financial statements have been prepared from the records maintained in the accounting system of HRCU. HRCU uses a modified cash basis of accounting. On this basis, revenues are recorded when received and expenses recorded when paid while other transactions are recorded as detailed below.
- b. Basis of Presentation – The financial statements have been prepared on the historical cost basis. Historical cost is generally based on the fair value of the consideration given in exchange for assets.
- c. Functional and Presentation Currency – The financial statements are presented in Belize dollars, which is HRCU’s functional currency. Belize dollars is the currency of the primary economic environment in which HRCU operates.
- d. Foreign Currencies – Transactions in United States dollars during the year are converted into Belize dollars at the rate of Belize dollars \$2 = United States \$1. Balances outstanding at the end of the reporting period are converted at the same rate.
- e. Cash and Cash Equivalents – Cash and cash equivalents include cash on hand, deposits held with banks and other short-term highly liquid investments with original maturities of three months or less.
- f. Investments – HRCU accounts for its equity investments under the cost method. The investment value is only reduced by permanent declines in the investment value. Under this method dividends are treated as income when received.

Investments also include deposits held at the bank with maturity dates of 3 months to 1 year from the date of acquisition. The related interest income is recorded when received.
- g. Stationery and Supplies – Significant expenditures for supplies and stationery are recorded as prepayments and charged to expenses as the supplies are being used. Use of the supplies is analyzed on a regular basis and charges to expenses are increased when necessary.
- h. Members’ Loans Receivable - Loans are recognized when cash is advanced to the borrowers and are initially recognized at fair value. Loans are carried at amortized cost using the effective interest method. The financial assets are derecognized when the rights to receive cash flows from the financial assets have expired.
- i. Allowance for Loan Losses – This account is treated as a contra-asset account to member loans receivable in accordance with the Credit Unions Act (CUA) Requirement No. 2 of 2013. The account is funded through charges to income as a provision expense for charging off loans and other assets or portions of such loans and other assets which have been adversely classified.



HOLY REDEEMER CREDIT UNION LIMITED

NOTES TO FINANCIAL STATEMENTS (CONTINUED) YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

- j. Other Receivable – Other receivable includes line of credit offered on PCA accounts.
- k. Property, Plant and Equipment and Depreciation – Property, plant and equipment are carried at cost and, with the exception of land, are depreciated on the straight line basis over their estimated useful lives which, for the major classes of assets, are as follows:

Buildings	20 years
Furniture, fixtures and equipment	10 years
Computer and accessories	5 years
Generator and UPS	5 years

Maintenance and repairs are expensed as incurred. Major asset additions and expenditures that significantly increase value or extend useful asset life are capitalized. The cost and related accumulated depreciation of assets sold or retired are eliminated from the accounts and gains or losses on disposal are included in income for the year.

An item of property, plant and equipment and any significant part recognized is derecognized upon disposal or when no future economic benefits are expected from its use or disposal. Any gain or loss arising on derecognition of the asset (calculated as the difference between the net disposal proceeds and the carrying amount of the asset) is included in the income statement when the asset is derecognized.

- l. Members' Deposits, Savings and PCA – Members' term deposits, special deposits, savings and personal checking accounts (PCA) are treated as current liabilities.
- m. Members' Shares – As per the Credit Unions Act, members' shares in the credit union represent members' capital.
- n. Statutory Reserve – In accordance with the Credit Unions Act, HRCU transfers at least 10% of its surplus prior to any dividend declaration to a statutory reserve. As per the Credit Unions Act, the statutory reserve is to be accumulated until it reaches 10% of total assets and should not be used for any other purpose except upon liquidation of the Credit Union.
- o. Other Reserves – HRCU on an annual basis transfers a percentage of its surplus before any dividend declaration to an education fund and a catastrophic reserve as determined by the Board of Directors, currently 2.5% (2014 – 2.5%). The education fund is reduced (debited) by donation expenses for sporting, education and charitable purposes and by annual general meeting expenses. It is also used for expenses incurred due to directors, committees, and staff training and other relevant expenses approved by the Board of Directors.

HRCU on an annual basis transfers a percentage of its surplus before any dividend declaration to a contingency and special reserve as determined by the Board of Directors, currently 7% (2014 – 15%). The contingency and special reserve is also increased by members' annual dues and by the remaining undistributed surplus from any previous year after the payment of all dividends. Reductions (debits) are made to the contingency and special reserve by any purposes authorized by the Board of Directors. HRCU utilizes a guaranty fund to set aside \$0.25 of new members' entrance fees.



HOLY REDEEMER CREDIT UNION LIMITED

NOTES TO FINANCIAL STATEMENTS (CONTINUED) YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

- p. Income and Expense Recognition – Interest income, dividends and other income are recognized when collected. Interest and other expenses are recognized when paid. Interest on special deposits and personal checking accounts are paid quarterly and monthly, respectively. Interest on term deposits may be paid quarterly or monthly. The interest rates paid on member accounts are determined by the Board of Directors.
- q. Dividends and Rebates – Dividends not exceeding 8% are declared annually on member shares/savings balances. These dividends are credited to the members' shares/savings accounts along with interest rebates given to members who qualify each year. Dividend and rebate rates are recommended by the Board of Directors and approved at the Annual General Meeting.
- r. Taxation – As a registered credit union in Belize, HRCU is exempt from taxes on receipts assessed under the Income and Business Tax Act.

3. DEBENTURES

	<u>2015</u>	<u>2014</u>
5 - \$1,000,000 series 2 Debentures maturing March 31, 2021 earning 9.5% per annum paid quarterly. The debentures are repayable by BEL at the option of the holders on or after April 30, 2008 and may be called by BEL for payment on or after April 30, 2008.	\$5,000,000	\$5,000,000
3 - \$1,000,000 series 5 Debentures maturing December 31, 2024, earning 7% per annum paid quarterly. The debentures are repayable by BEL at the option of the holders on or after December 31, 2018 and may be called by BEL for payment on or after December 31, 2016.	<u>3,000,000</u>	<u>3,000,000</u>
	<u>\$8,000,000</u>	<u>\$8,000,000</u>

4. BONDS

	<u>2015</u>	<u>2014</u>
\$500,000 series 2 SCA Mercy Bonds earning 5.25% per annum until August 1, 2024 and 5.5% per annum thereafter. Interest on the bonds accrues from August 1, 2014 and is payable semi-annually on March 1 and September 1 thereafter until maturity on August 1, 2034.	\$ 500,000	\$ -
\$1,000,000 series 3 SCA Mercy Bonds earning 5.5% per annum until August 1, 2034 and 6% per annum thereafter. Interest on the bonds accrues from August 1, 2014 and is payable semi-annually on March 1 and September 1 thereafter until maturity on August 1, 2039.	<u>1,000,000</u>	-
	<u>\$1,500,000</u>	\$ -



HOLY REDEEMER CREDIT UNION LIMITED

NOTES TO FINANCIAL STATEMENTS (CONTINUED)
YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

5. OTHER INVESTMENTS

	<u>2015</u>	<u>2014</u>
72,792 ordinary shares at \$2.00 par in Belize Electricity Limited.	\$ 172,881	\$ 172,881
1,000,000 shares at \$1.50 par in Belize Water Services Limited.	1,500,000	1,500,000
300 redeemable preference shares at \$1,000 par in the Belize Credit Union League Limited.	300,000	300,000
Subscription for ownership interest in Heritage/Credit Unions ATM/POS initiative called Network One.	<u>50,000</u>	<u>50,000</u>
	<u>\$2,022,881</u>	<u>\$2,022,881</u>

6. MEMBERS' LOANS RECEIVABLE

	<u>2015</u>	<u>2014</u>
Mortgage loans	\$163,870,881	\$157,320,819
Personal and business loans	<u>138,137,094</u>	<u>133,497,950</u>
	302,007,975	290,818,769
Less: allowance for loan losses	<u>(27,006,857)</u>	<u>(30,993,199)</u>
	<u>\$275,001,118</u>	<u>\$259,825,570</u>
The allowance for loan losses comprises the following:		
Brought forward April 1	\$ 30,993,199	\$ 17,230,812
Add backs	175,510	96,973
Additional provision for the year	775,000	-
Allocations	-	15,000,000
Write-offs	<u>(4,936,852)</u>	<u>(1,334,586)</u>
Balance as at March 31	<u>\$ 27,006,857</u>	<u>\$ 30,993,199</u>

During the 2013/2014 fiscal period, the allocation of \$15,000,000 to the Allowance for Loan Losses represent a transfer from the Contingency and Special Reserve in order to meet provision requirements as stipulated under the Credit Unions Act Requirement No. 1 and No. 2 of 2013 as issued by the Central Bank of Belize on March 28, 2013.

Write-offs represent the charge off of adversely classified loan balances that are approved on a monthly basis by the Board of Directors. However, collection efforts are still made in respect of these accounts.

7. PROPERTY, PLANT AND EQUIPMENT

Cost	Land	Buildings	Furniture, Fixtures and equipment	Generator and UPS	Total
Brought forward, April 1, 2014	\$ 816,170	\$5,279,737	\$2,306,512	\$270,689	\$8,673,108
Additions	<u>280,000</u>	<u>300,180</u>	<u>262,419</u>	<u>34,140</u>	<u>876,739</u>
Carried forward, March 31, 2015	<u>1,096,170</u>	<u>5,579,917</u>	<u>2,568,931</u>	<u>304,829</u>	<u>9,549,847</u>
Accumulated Depreciation					
Brought forward, April 1, 2014	-	3,202,220	1,944,808	253,861	5,400,889
Additions	<u>-</u>	<u>265,912</u>	<u>152,534</u>	<u>9,725</u>	<u>428,171</u>
Carried forward, March 31, 2015	<u>-</u>	<u>3,468,132</u>	<u>2,097,342</u>	<u>263,586</u>	<u>5,829,060</u>
Net Book Value					
March 31, 2015	<u>\$1,096,170</u>	<u>\$2,111,785</u>	<u>\$ 471,589</u>	<u>\$ 41,243</u>	<u>\$3,720,787</u>
March 31, 2014	<u>\$ 816,170</u>	<u>\$2,077,517</u>	<u>\$ 361,704</u>	<u>\$ 16,828</u>	<u>\$3,272,219</u>



HOLY REDEEMER CREDIT UNION LIMITED

NOTES TO FINANCIAL STATEMENTS (CONTINUED) YEARS ENDED MARCH 31, 2015 AND 2014 (IN BELIZE DOLLARS)

8. BURIAL SCHEME PROGRAM

Benefits under the Burial Scheme Program comprise both the Funeral Benefits and the Loan Protection & Life Savings coverage.

On January 1, 2005, HRCU initiated the Funeral Benefits Burial Scheme whereby members make an annual contribution of \$24.00. In order for a member to qualify under the scheme, the member must maintain \$100.00 in their account at all times and must have a minimum of \$130.00 in his/her account to be able to pay the annual premium of \$24.00 on May 1, each year. Effective May 1, 2011, the funeral benefit was increased from \$4,000 to \$5,000 at no additional cost to members as approved by the Board of Directors of HRCU.

On June 1, 2005 HRCU also initiated the Loan Protection & Life Savings Scheme. The costs of this scheme are borne by HRCU. Premiums are determined using a flat rate of \$0.50 per \$1,000 on both qualifying loans and savings up to the coverage maximum. Coverage becomes effective immediately upon the member joining HRCU. The scheme offers protection of savings up to a maximum of \$25,000 with set percentages tiered by age and loan protection up to a maximum of \$100,000. Effective May 1st, 2014, the Board of Directors approved an extension of the loan protection coverage from age 75 to age 80.

9. DISTRIBUTION OF SURPLUS

	<u>2015</u>	<u>2014</u>
Burial scheme catastrophic reserve	\$ 696,064	\$ 746,522
Contingency and special reserve	1,948,979	4,479,134
Education fund	696,064	746,522
Statutory reserve	2,784,255	2,986,089
Undistributed surplus	<u>21,717,190</u>	<u>20,902,624</u>
	<u>\$27,842,552</u>	<u>\$29,860,891</u>

During the year ended March 31, 2015, \$1,247,950 or 4.48% of the surplus was required to meet the prescribed Statutory Reserve requirement of 10% of assets. The Board of Directors approved an allocation of \$2,784,255 or 10% of the surplus. See also note 2n.

During the year ended March 31, 2015, the undistributed surplus from 2013/2014 totaling \$355,761 was allocated as follows: \$280,761 to the Contingency and Special Reserve and \$75,000 to the Education Fund. See also note 2o.

* * * * *



Holy Redeemer Credit Union Limited

Age of Membership at March 31st, 2015

	NO. OF ACCOUNTS	FEMALE	MALE	PERCENT OF TOTAL
UNDER 18	7,598	3,889	3,709	15.03%
18 - 25	5,462	2,878	2,584	10.80%
26 - 30	4,307	2,368	1,939	8.52%
31 - 35	4,623	2,574	2,049	9.14%
36 - 40	4,548	2,468	2,080	8.99%
41 - 45	4,458	2,444	2,014	8.82%
46 - 50	4,072	2,257	1,815	8.05%
51 - 55	3,891	2,205	1,686	7.70%
56 - 60	3,175	1,857	1,318	6.28%
61 - 65	2,341	1,388	953	4.63%
66 - 70	1,774	994	780	3.51%
71 - 75	1,252	734	518	2.48%
76 - 80	984	592	392	1.95%
81 - 85	674	422	252	1.33%
OVER 85	961	601	360	1.90%
Organization	444			0.88%
TOTAL:	50,564	27,671	22,449	100.00%
UNDER 50	34,248	18,441	15,807	67.73%
50 and OVER	15,872	9,230	6,642	31.39%
Organization	444	-	-	0.88%
TOTAL:	50,564	27,671	22,449	100.00%

HRCU taking care of its member-owners !!

**At HRCU you are a name!!...a person!!...a face!!...
...not just an account number!!**

Come experience the Credit Union Difference!!



Burial Scheme Program Report

(April 1ST, 2014 to March 31ST, 2015)

We have now entered the tenth (10th) year of administering our Burial Scheme Program which started on January 1st, 2005 with our Funeral Benefit Program and on June 1st, 2005 for our Loan Protection and Life Savings coverage. Over the years we have gradually increased our coverage limits to the point where we now pay out \$5,000 for Funeral Benefit (FB), \$100,000 for Loan Protection (LP), and \$25,000 in Life Savings (LS) for a combined total of \$130,000 in benefits for member-owners. The Loan and Savings coverage are completely paid for by your credit union and the Funeral benefit comes at a nominal cost of \$24 dollars annually, roughly \$0.05 cents daily. For a thorough understanding of HRCU's Burial Scheme Program Benefits please refer to page 40 and page 41 of your AGM booklet. We have even included a Spanish interpretation for our Spanish speaking member-owners.

HRCU's Burial Scheme Program continues to do excellent, surpassing all expectations when you examine the figures. When the program first commenced in 2005, on the advice of the Supervisor of Insurance, we established a Burial Scheme Catastrophic Reserve in the event of a natural disaster, such as a hurricane, and many member-owners lost their lives. We wanted to ensure that we could pay all claims presented, preferably from the monies that we would set aside in special accounts invested right at HRCU where everyone benefits from its use. Those accounts have accumulated over the years showing that we now have \$7.2 million dollars invested in our catastrophic fund and the special accounts used to pay claims together have another \$6.2 million dollars.

The reports presented on pages 38 and 39 of this AGM booklet will show that during 2015 we paid out a little over \$1 million dollars in Funeral benefits and \$1.9 million in Loan Protection & Life Savings benefits. Total claims paid out were 207 and 216 respectively but in reality, during 2015, we lost a total of 216 member-owners of which 106 were males and 110 were females. Worthy of mention is that our youngest person was only 3 years old and the oldest was 100 years old, a Belizean centenarian. Cancer continues to be a killer with 33 deaths and sad but true, we lost 10 member-owners to murder which proves that the violence on our streets still continues to plague our society.

Today we are sharing with you the complete breakdown of our membership to assure you that our Burial Scheme Program stands on solid "youthful" ground. Almost seventy (70) percent of our membership is under Age 50 and more than twenty-five (25) percent are Age 25 and younger. This is indeed incredible and the reason for the success of our Burial Scheme Program as our younger member-owners allow for its viability.

In closing, your directors and management are always in discussions as how to better what we offer and today we feel that we should raise the maximum coverage of the (LP) from \$100,000 to \$125,000. This would be an additional incentive for member-owners to not transfer their mortgage loans to other lending institutions since this increase comes at no cost to our borrowers. Besides having one of the lowest lending rates in the country, HRCU charges no fees, no fines, and no penalties. Our member-owners pay only interest costs and they get back the best loan interest rebate in Belize!!



FUNERAL BENEFIT PAID SUMMARY REPORT

April 1st 2014 to March 31st 2015

AGE GROUP	FB PAID		AMOUNT	%	\$ DOLLAR \$ VALUE PAID	%
	MALE	FEMALE	TOTAL			
UNDER 21	0	0	0	0.00%	\$ -	0
21 - 25	2	0	2	0.97%	\$ 10,000.00	0.98%
26 - 30	4	1	5	2.42%	\$ 25,000.00	2.45%
31 - 35	2	1	3	1.45%	\$ 15,000.00	1.47%
36 - 40	1	3	4	1.93%	\$ 20,000.00	1.96%
41 - 45	3	1	4	1.93%	\$ 20,000.00	1.96%
46 - 50	4	3	7	3.38%	\$ 35,000.00	3.43%
51 - 55	5	2	7	3.38%	\$ 35,000.00	3.43%
56 - 60	15	12	27	13.04%	\$ 132,500.00	12.99%
61 - 65	10	11	21	10.14%	\$ 102,500.00	10.05%
66 - 69	8	11	19	9.18%	\$ 92,500.00	9.07%
70 - 74	11	11	22	10.63%	\$ 105,000.00	10.29%
75 - 79	11	12	23	11.11%	\$ 115,000.00	11.27%
80 - 84	13	10	23	11.11%	\$ 112,500.00	11.03%
85 & OVER	11	29	40	19.32%	\$ 200,000.00	19.61%
TOTALS:	100	107	207	100.00%	\$ 1,020,000.00	100.00%

UNDER 21	0	0	0	0.00%	\$ -	0.00%
21 - 49	14	8	22	10.63%	\$ 110,000.00	10.78%
50 - 69	40	36	76	36.71%	\$ 372,500.00	36.52%
70 & OVER	46	63	109	52.66%	\$ 537,500.00	52.70%
TOTALS:	100	107	207	100.00%	\$ 1,020,000.00	100.00%

AGE OF YOUNGEST CLAIM PAID: 24
 AGE OF OLDEST CLAIM PAID: 100
 CLAIMS PAID AT 50%: 7

"As we express our gratitude, we must never forget that the highest appreciation is not to utter words, but to live by them".

John F. Kennedy



LP/LS BENEFIT PAID SUMMARY REPORT

April 1st, 2014 to March 31st, 2015

Holy
Redeemer
Credit
Union
Limited

AGE GROUP	MALE	FEMALE	AMOUNT TOTAL	LS PAID	LP PAID	TOTAL LP/LS	%
UNDER 21	1	2	3	\$ 5,795.48	\$ -	\$ 5,795.48	0.31%
21 - 25	3	0	3	\$ 5,439.33	\$ 4,407.28	\$ 9,846.61	0.53%
26 - 30	6	3	9	\$ 16,702.68	\$ 12,451.23	\$ 29,153.91	1.57%
31 - 35	3	3	6	\$ 12,732.41	\$ 57,762.25	\$ 70,494.66	3.79%
36 - 40	2	4	6	\$ 7,402.99	\$ 14,669.34	\$ 22,072.33	1.19%
41 - 45	5	2	7	\$ 50,406.42	\$ 77,792.82	\$ 128,199.24	6.90%
46 - 49	5	3	8	\$ 28,707.34	\$ 18,714.47	\$ 47,421.81	2.55%
50 - 54	6	3	9	\$ 26,636.23	\$ 42,183.96	\$ 68,820.19	3.70%
55 - 59	18	12	30	\$ 91,078.26	\$ 245,884.12	\$ 336,962.38	18.13%
60 - 64	11	12	23	\$ 105,954.60	\$ 161,696.88	\$ 267,651.48	14.40%
65 - 69	9	13	22	\$ 71,782.20	\$ 155,238.51	\$ 227,020.71	12.21%
70 - 74	10	13	23	\$ 120,372.39	\$ 315,658.77	\$ 436,031.16	23.46%
75 - 79	10	11	21	\$ 31,740.00	\$ 82,951.57	\$ 114,691.57	6.17%
80 - 84	9	6	15	\$ 58,044.78	\$ -	\$ 58,044.78	3.12%
85 & OVER	8	23	31	\$ 36,634.10	\$ -	\$ 36,634.10	1.97%
TOTALS:	106	110	216	\$ 669,429.21	\$ 1,189,411.20	\$ 1,858,840.41	100.00%

UNDER 21	1	2	3	\$ 5,795.48	\$ -	\$ 5,795.48	0.31%
21 - 49	24	15	39	\$ 121,391.17	\$ 185,797.39	\$ 307,188.56	16.53%
50 - 69	44	40	84	\$ 295,451.29	\$ 605,003.47	\$ 900,454.76	48.44%
70 & OVER	37	53	90	\$ 246,791.27	\$ 398,610.34	\$ 645,401.61	34.72%
TOTALS:	106	110	216	\$ 669,429.21	\$ 1,189,411.20	\$ 1,858,840.41	100.00%

	AGE	TOTAL	LS	LP
AGE OF YOUNGEST CLAIM PAID:	3	\$ 5,595.48	\$ 5,595.48	\$ -
AGE OF OLDEST CLAIM PAID:	100	\$ 32.80	\$ 32.80	\$ -
AVERAGE BENEFITS PAID:		\$ 8,605.74	\$ 3,099.21	\$ 18,584.55
(# OF LP BENEFITS PAID)	64			
LARGEST BENEFIT PAID:		\$ 109,349.57	\$ 9,349.57	\$ 100,000.00
SMALLEST BENEFIT PAID:		\$ 77.79	\$ 39.63	\$ 38.16
# OF DEATHS BY ACCIDENT:	10		# OF DEATHS FROM HIV-AIDS:	2
# OF DEATHS BY MURDER:	10		# OF DEATHS FROM CANCER:	33
# OF PERMANENT DISABILITY:	3		# OF DEATHS FROM CARDIOVASCULAR:	57
		# OF DEATHS FROM RESPIRATORY:		38

"It is during our darkest moments that we must focus to see the light".

Aristotle Onassis



Understanding HRCU'S Burial Scheme Program Benefits

LOAN PROTECTION (LP):	Loans are covered up to \$125,000.00 (Including six months interest)
LIFE SAVINGS (LS):	Life savings are covered up to \$25,000.00
	MONEY SAVED FROM:
	Birth and under 6 Months of age 25%
	6 Months and under 55 Years 100%
	55 and under 60 Years 75%
	60 and under 65 Years 50%
	65 and under 70 Years 25%
FUNERAL BENEFIT (FB):	Maximum of \$5,000.00 (Coverage effective date: 01/01/2013)

Benefits under Loan Protection cease on the member's 80th Birthday; even though the Loan may have been made before the member's 80th birthday, all balances owing on that day cease to enjoy benefits.

Money saved after the 70th birthday receives no coverage Benefits, but will receive the declared yearly dividend; however the money saved before, continues to receive coverage Benefits if not withdrawn. For example: money saved before the 55th birthday will receive 100% coverage even if the member is 70 years or over at time of death.

Loans receive regular benefits, up to \$125,000.00, but savings get double if death is by accident. For example, if a member has \$100.00 in savings and dies by accident, the beneficiary will receive \$300.00. Your \$100.00 plus \$200.00 from HRCU.

Loans are covered for a period of 25 years only.

Total and Permanent Disability claims up to age 60.

Bad Debt Waiver: member-owner yields right to a portion or all of FB benefit due to non-payment of loan. FB benefit will be applied to delinquent loan & interest not paid by LP benefit. Thereafter any remaining balance will go to member-owner's stated beneficiary.

If beneficiary has a delinquent loan, benefits will be applied first to that delinquent loan.



Comprensión de los Beneficios de HRCU

PROTECCIÓN DE PRÉSTAMOS: Préstamos son protegidos por el Aseguro hasta la cantidad de \$125,000.00 Dolares. (Incluyendo interés de seis meses)

AHORROS DE VIDA: Ahorros de Vida son cubiertos hasta \$25,000.00 dolares.

DINERO AHORRADO DESDE:

- Nacimiento hasta los 6 meses	25%
- 6 meses y antes de los 55 años	100%
- 55 años y antes de los 60 años	75%
- 60 años y antes de los 65 años	50%
- 65 años y antes de los 70 años	25%

BENEFICIO FUNERARIO: Máximo de \$5,000.00
(Fecha efectiva de cobertura: 01/01/2013)

Beneficios bajo la Protección de Préstamos terminan al cumplir el miembro los 80 años de edad; aunque el préstamo fuera hecho antes de los 80 cumpleaños del miembro, todo préstamo con un saldo deja de gozar los beneficios de protección de HRCU ese mismo día.

Todo dinero ahorrado despues de los 70 cumpleaños no recibirá ningún Beneficio de Protección, pero si recibirá el dividendo anualmente declarado. Sin embargo, ahorros depositados antes de los 70 años continúan recibiendo los Beneficios de Protección si no son retirados. Por ejemplo, dinero ahorrado antes de cumplir los 55 años goza 100% de protección, aunque el miembro tenga 70 años o más al momento de su fallecimiento.

Préstamos gozan de beneficios regulares, hasta un máximo de \$125,000.00 dolares, pero los beneficios de ahorros se duplican si la muerte del deudor ocurre en un accidente. Por ejemplo, si un miembro tiene un ahorro de \$100.00 y muere en accidente, el beneficiario recibirá \$300.00. Los \$100.00 de ahorros y \$200.00 de HRCU.

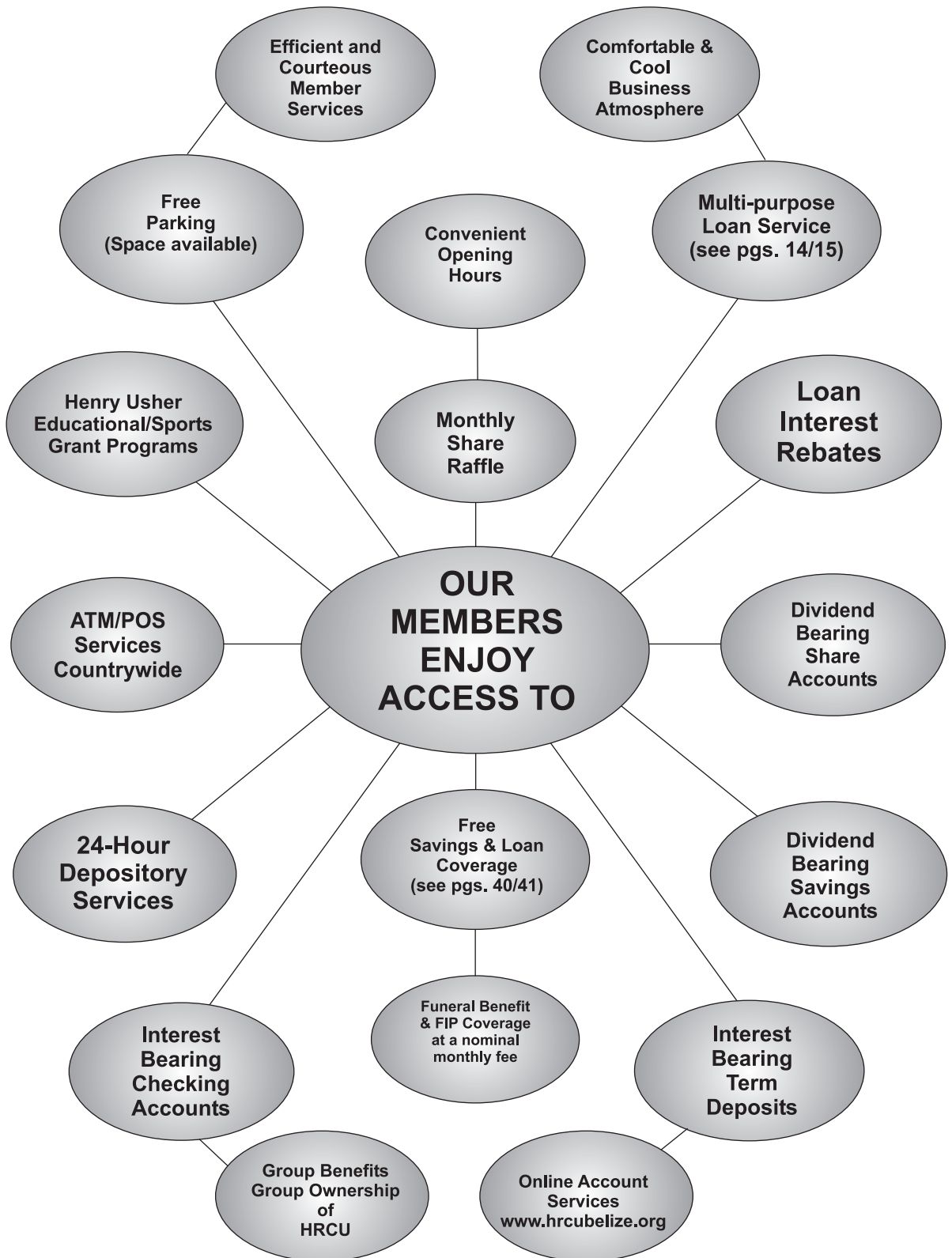
Préstamos gozan de protección solo por un período de 25 años.

Reclamos de incapacidad permanente hasta 60 años.

Renuncia de Derecho: un miembro-dueño con préstamo en delincuencia cede todo derecho a los beneficios del plan de protección para costos de servicios funebres. El valor equivalente de tal beneficio será aplicado contra saldos en delincuencia de prestamos e intereses no cancelados por los beneficios del plan de protección a prestamos. Cualquier saldo restante será aplicado a favor del beneficiario declarado de antemano por el miembro-dueño.

Si el beneficiario tiene un préstamo en delincuencia, los beneficios serán aplicados contra tal préstamo antes de que cualquier beneficio sea pagado al beneficiario.





Supervisory Committee Report

(April 1ST, 2014 to March 31ST, 2015)

To the Members of Holy Redeemer Credit Union Limited:

Pursuant to instructions contained in the Credit Union Act, Chapter 314 of the Laws of Belize, we have during the financial year ended March 31ST, 2015 caused to be examined the books and records of the Holy Redeemer Credit Union Limited. We report that Holy Redeemer Credit Union Limited has provided for the independent external audit of such books of accounts and records by the accounting firm of Castillo Sanchez & Burrell, LLP whose report is contained in this Annual report from page 24 through page 35.

We further advise that we reviewed on a monthly basis the financial statements and related reports of Holy Redeemer Credit Union Limited and we have obtained all information and explanations we have required.

In our opinion, based on the independent external audit and monthly reviews of the financial statements of Holy Redeemer Credit Union Limited, the Balance Sheet, together with the Statement of Income & Expenses and the Statement of Cash Receipts and Cash Disbursements present fairly the state of the Credit Union's affairs as at March 31ST, 2015 and for the year then ended.

Respectfully submitted

April 13th, 2015

Reynaldo Burgos, B.A. - Chairman
Marnix Perez - Secretary
Nigel Ebanks - Member

PEARLS

Protection

Effective financial structure

Asset quality

Rates of return and costs

Liquidity and

Signs of growth

PEARLS is a financial performance monitoring system designed to offer management guidance for credit unions.

PEARLS is a set of financial ratios or indicators that help to standardize terminology between credit unions.

PEARLS is primarily a management tool for credit unions. It should not be confused with prudential accounting standards.



These are the officers who served you during the past year

(April 1st, 2014 to March 31st, 2015)

BOARD OF DIRECTORS:

PRESIDENT:	FRED SMITH, CSC/JP (serving two more years)
VICE PRESIDENT:	OSCAR R. RIVEROLL, JP (serving one more year)
TREASURER:	JANE E. M. USHER, CBE/JP (Director Emeritus)
SECRETARY:	KATHLYN TILLET (terms ends today)
DIRECTOR:	FELIZ REYES, FCA/CGA (serving one more year)

CREDIT COMMITTEE:

CHAIRPERSON:	MARION MARSDEN, MBE/JP (terms ends today)
	CAROL BABB, JP (serving one more year)
	ELEANOR GILLETT, JP (serving two more years)

SUPERVISORY COMMITTEE:

CHAIRPERSON:	REYNALDO BURGOS, B.A.
	MARNIX PEREZ (appointed December 2014)
	NIGEL EBANKS (appointed January 2015)
	IVAN TESUCUM, CGA/ACCA (resigned October 2014)
	FELIZ REYES, FCA/CGA (appointed to fill President Karl Menzies' term November 2014)

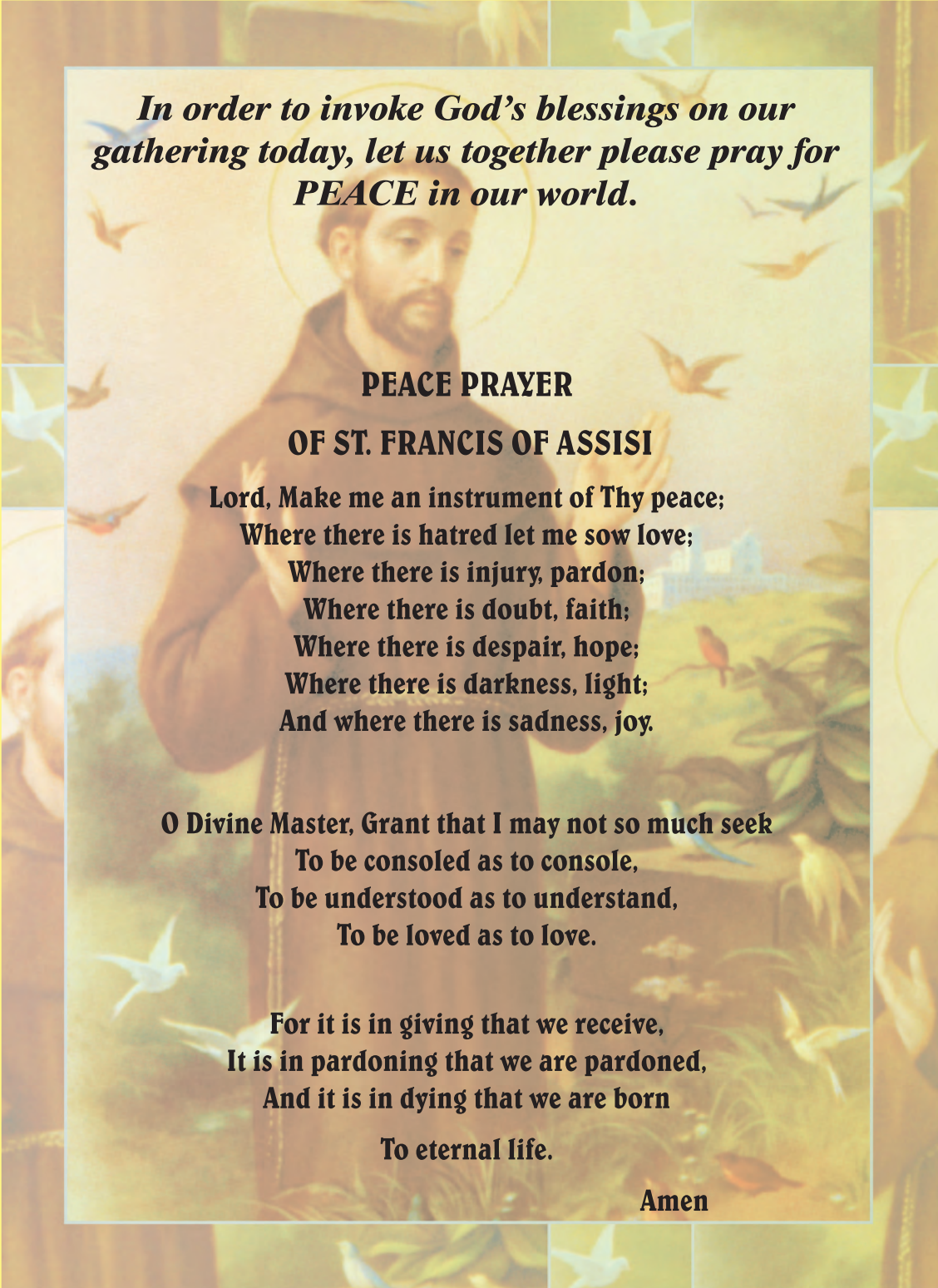
(This Committee is elected yearly by the members present at the Annual General Meeting)



...a secured
ATM and POS network

- Holy Redeemer Credit Union Ltd.
- St. Francis Xavier Credit Union Ltd.
- St. John's Credit Union Ltd.
- St. Martin's Credit Union Ltd.
- Toledo Teachers's Credit Union Ltd.
- La Inmaculada Credit Union Ltd.
- Heritage Bank Limited





In order to invoke God's blessings on our gathering today, let us together please pray for PEACE in our world.

PEACE PRAYER

OF ST. FRANCIS OF ASSISI

**Lord, Make me an instrument of Thy peace;
Where there is hatred let me sow love;
Where there is injury, pardon;
Where there is doubt, faith;
Where there is despair, hope;
Where there is darkness, light;
And where there is sadness, joy.**

**O Divine Master, Grant that I may not so much seek
To be consoled as to console,
To be understood as to understand,
To be loved as to love.**

**For it is in giving that we receive,
It is in pardoning that we are pardoned,
And it is in dying that we are born
To eternal life.**

Amen



We are No.1...

...No.1 on Hydes Lane

Join a credit union today..

...HRCU welcomes you!



Holy Redeemer Credit Union L

1 Hydes Lane, P.O.Box 544

Belize City, Belize, Central America

Tel: (501) 224-4320 or 224-5644

Fax: (501) 223-0738